

Terms and Conditions

The terms and conditions indicated here are valid for all accommodation offered by Dao Samui Co. Ltd. t/a Koh Tao Star Villa.

A booking enquiry by the client is deemed acceptance of these terms and our 'House Rules'.

A booking is considered 'confirmed' once the deposit has been received. Dao Samui Co. Ltd requires a minimum deposit of 30% of the total booking value. Should Koh Tao Star Villa be unable to fulfill a booking for whatever reason, once this deposit is received, it will be refunded in full. Under no other circumstance is the deposit refundable except at the sole discretion of the Management. The balance is payable in Thai Baht upon arrival at Koh Tao Star Villa. Only those guests notified to the management at time of booking are allowed to stay at Koh Tao Star Villa. No subletting is allowed except with the express written permission of the Management.

All prices shown are in Thai Baht and are inclusive of VAT and service charge.

Except with the prior agreement of the Management, check out time is 10.00am.

Any damage to the fabric of the buildings, the interiors, the fixtures and fittings, the equipment supplied or any external facilities/property of Dao Samui Co. Ltd will be charged. This charge will cover the full reinstatement/replacement cost of the damaged item(s) including any labour and transport cost incurred. Depending on the nature of the damage, the charge may also include a 'loss of business' element. Any instance of theft will be reported to island authorities.

The client hereby agrees that their usage of any of the facilities provided at Koh Tao Star Villa is done so entirely at their own risk. The client also hereby agrees to indemnify the Management and will keep them indemnified against any liability, claim, demands, costs, charges or expenses arising as a result of their residence at Koh Tao Star Villa. It is entirely at the discretion of the client to arrange their own insurance should they deem fit to do so.

Any claim and disputes in relation to the afore mentioned shall be settled in Thailand in accordance with the laws of Thailand.

These terms and conditions may vary or change at any time without notification.